



Working together to improve end of life care



Armed Forces Veteran
friendly accredited
GP practice



www.longbuckbypractice.nhs.uk

The Practice is open Monday to Friday 8am to 6.30pm. Closed on Bank Holidays.

Appointments are now available up to 8pm on weekday evenings and Saturdays 9am to 5pm.

These could be at another local practice.

For routine appointments, you no longer need to telephone the practice. You can now submit an appointment request through the NHS App. Your request will be reviewed by our team, and if necessary, we will send you a secure link allowing you to book an appropriate appointment online at a time that is convenient for you. You can access this service, which is provided by Accurx, by going to 'services' on the NHS App.

Appointment requests can be submitted 24 hours a day, and we aim to respond within one working day. In some cases, if we feel your concern requires urgent attention, we may offer you a same-day appointment. If the proposed time is not suitable, you can contact reception to arrange an alternative.

If you feel you need to be seen urgently on the same day, please continue to telephone or come into the Practice as usual.

The NHS App can also be used to contact our administrative team or medical secretaries. This service may be used to request fit notes, update your address, request information from your medical records that is not available via the NHS App, or for other administrative enquiries.

Please note that test results are available to view on the NHS App once they are ready. The practice has access to the same information that you can see on the App; therefore, if results are not visible, they are not yet available. If your tests were arranged by a hospital consultant or hospital department, the results will not be sent to the practice unless the consultant writes to your GP. In these cases, you will need to contact the hospital directly for your results.

WELCOME

We are pleased to welcome Sophie, who has recently joined our team as a receptionist/administrator. As with all new team members, there is a learning period, and Sophie may occasionally need to seek guidance from her supervisor. We appreciate your patience and support as she settles into her role.



If you live a mile from a chemist and get your medication from us, you will receive a text when your items are ready for collection.

This is usually within 3 working days but can be longer during busy times.



Could Physio Help You?

Northamptonshire Healthcare NHS Foundation Trust's Musculoskeletal (MSK) Physiotherapy team has launched a new online self-assessment and management tool to help you take control of your musculoskeletal health. Just follow the link from your device, answer a few simple questions about your symptoms and you can access tailored advice and self-help information straight away. Get started now and take the first step towards better musculoskeletal health: <https://www.nhft.nhs.uk/physiochecker> or scan the QR code.

Contact us via the NHS App or ring reception to book with our physiotherapist.



Did you see our trees at the West Haddon and Long Buckby Christmas Tree Festivals?

If you need a **food bank referral**, please send us a message via the NHS App or ring reception. All the food given by the staff was donated to the Long Buckby Community Larder.

