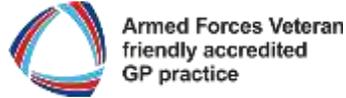




Long Buckby Practice Patient Newsletter

Summer 2020

Working together to improve end of life care



Since the beginning of March you will probably be aware that our doors have been shut. We did this to limit the number of people in the building, but we have remained open to provide the care and help that you need during the Coronavirus pandemic.

All of our GP appointments currently begin with a telephone conversation with the Doctor who will decide with you the next step:

1. The Doctor might decide to send you a link on your mobile phone to enable you to see and speak to each other via a video app - similar to FaceTime.
2. The Doctor might send you a text message asking you to send a photo in of your condition – for a rash for example.
3. The Doctor might need to see you and would arrange a face to face appointment for you at the surgery.

All of these services are very secure and have been approved by NHS Digital. Photos go directly into your secure medical record for the GP to access, and it's really easy to do.

Don't worry if you don't have a mobile telephone. If we need to see you we will make sure that you get the appointment that you need.

As things begin to slowly return to a 'new normal' you will see screens on reception, floor markings to maintain social distancing in the building and you will be asked to only come to the surgery at the appointment time. If you are early you will be told to wait outside, and if you are late you will not be seen. All of these measures are to keep you and our staff as safe as possible and we do hope that you will help us to maintain a very safe workplace.

Thank you so much for all of your kindness, co-operation, donations and words of support over the last few months.

**For the latest advice on
coronavirus**

www.gov.uk/coronavirus



*****VERY IMPORTANT*****

If you have a test for coronavirus we are not sent the results. Let us know your results via email on k83019.discharges@nhs.net or 01327 841842 as soon as possible.

Do you look after someone?

Do you help another adult with a disability, a long term illness, a mental health problem, frailty or old age with the tasks and responsibilities of everyday living, or look after a child with additional needs? If so, then you are a Carer.



We are disappointed that we had to cancel our 7th Annual Carers' and Veterans' event this year due to the coronavirus. So that our Carers continue to get vital information, which would normally be on our Carers' notice board or in our Carers' information folder, we are starting a mailing list.

If you would like to be included in this please contact our Carers' Lead Ruth, on k83019.discharges@nhs.net or 01327 841842.

Look out for details of next year's big event coming soon.



- spend time in the shade between 11am and 3pm
- make sure you never burn
- cover up with suitable clothing and sunglasses
- take extra care with children
- use at least factor 30 sunscreen

When the surgery is closed and you cannot wait to speak to a GP

dial 111

or

www.111.nhs.uk

In an emergency dial 999

Practice Opening Hours

**The Practice is open Monday to Friday 8am to 6.30pm.
We will be closed for the Bank Holiday on Monday 31st August**



It's nearly time to book your flu jab.

Please contact us at the end of August for an appointment.