



Long Buckby Practice Patient Newsletter

Winter 2020

Working together to improve end of life care



New Staff

We are excited to welcome new staff to the Practice in the coming weeks.

Richard Keating will be joining us for one day per week as a podiatrist. You can be referred to Richard by your GP. More details on the services he can provide will be available on our website soon.



Antonio, a physiotherapist, is also joining us in January. You will be able to see Antonio for a range of musculoskeletal problems and our reception team may book you an appointment with him instead of with your GP.

We also have a pharmacist joining us who will be contacting patients to conduct annual medication reviews for our patients who are on repeat medications.

We really hope that you find the new additions to the Practice helpful.

It's not too late to have a flu jab. If you are carer, pregnant or in another at risk group, including all 50 -64 year olds, contact us **now** to arrange your appointment.

www.longbuckbypractice.nhs.uk

[order prescriptions](#) * [view test results](#) * [update your details](#) * [get information](#)

[register a new patient](#) * [view your record](#)

[obtain sick notes](#) * [contact us](#) * [subscribe to the newsletter or carers' mailing list](#)

Why does the receptionist ask me why am I calling when I make an appointment?

Our receptionist may ask you what the nature of your problem is when you are calling for an appointment. This is so that, if possible, we can book you in with the relevant person (such as Antonio or Richard, without you having to speak to or see a GP first. It frees up an appointment for those who really need to see a GP and also speeds up the time it takes for you to get the right treatment from the correct clinician.



Of course, you don't have to tell us any information if you don't want to, but it would really help us help you.

Do we have your correct contact details?

If you move to a new address or change your phone number, it is important to tell us as soon as possible so we can update your records. Recently we have tried to contact lots of patients only to find their contact details are not up to date and therefore their medical treatment has been delayed. You can do this easily on our website or by contacting reception.



We write to all our patients just after their 16th birthday to ask for their contact details and to give them important information regarding their health. If you have a new 16 year old in the house, look out for the letter and please encourage them to return the questionnaire.

Covid Vaccine

We are well underway with vaccinating our elderly patients against covid and will move onto other vulnerable groups later. We will contact you when it is your turn. For the latest advice, please go to www.gov.uk/coronavirus

